

# innRoad University Program

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## innRoad Assignment Advanced Reservation 2

Ms. Liza Dettman decided to come back to the University Hotel. She calls the front desk and asks for a reservation for herself and her friend Odessa Freels. Ms. Dettman indicates that she would like to use the credit card on file to guarantee her reservation. When searching for Ms. Dettman in the system, please, make sure to use Dettman\_StudentID. Please assist Ms. Dettman and create a reservation.

**Arrival Date:** Today's date

**Departure Date:** Tomorrow's date

**Room Type:** Queen Room

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Ms. Dettman and Ms. Freels arrive to the university Hotel at 12 pm. They had a light lunch in the restaurant (total \$23.75). They had a Spa appointment scheduled for 2pm. Total spa charge was (\$180). After the spa treatment Ms. Dettman and Ms. Freels also visited hairdresser at a Beauty Center in the Hotel. Their total charge was (\$60). Later in the evening friends went to an opera. When they returned to the Hotel they had a couple a cocktails in the bar (total charge \$12).

Please post all charges to the folio.

At the check-out Ms. Dettman and Ms. Freels indicated that they would like to split the charges. Please create a separate folio for Odessa Freels and separate the charges. Ms. Dettman would like to pay for the room and lunch at the restaurant. Ms. Freels would like to pick up the charges for the spa treatment, beauty center and drinks. Ms. Freels provides you the following credit card to post the charges on:

**Guaranteed By:** American Express

**Business Credit Card Number:** 333366666655555

**Credit Card Expiration Date:** 10/25

Please print out check-out confirmation page and submit it to your instructor.

**Good luck!**

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**Note: if you were not assigned to complete the Basic reservation earlier in the semester, please find Ms. Dettman's inflation below.**

Name:	Liza Dettman_StudentID
Market Segment:	Business Traveler
Referral:	Walk In
Title:	Ms.
Address:	100 14 <sup>th</sup> St. W., Bradenton, Florida 34243
Phone:	+1 941 111 1050
e-mail address:	dettman@noemail.com
Guaranteed By:	Credit Card (Visa)
Business Credit Card Number:	4444333322221111
Credit Card Expiration Date:	04/25